

# Dental Survey 2020

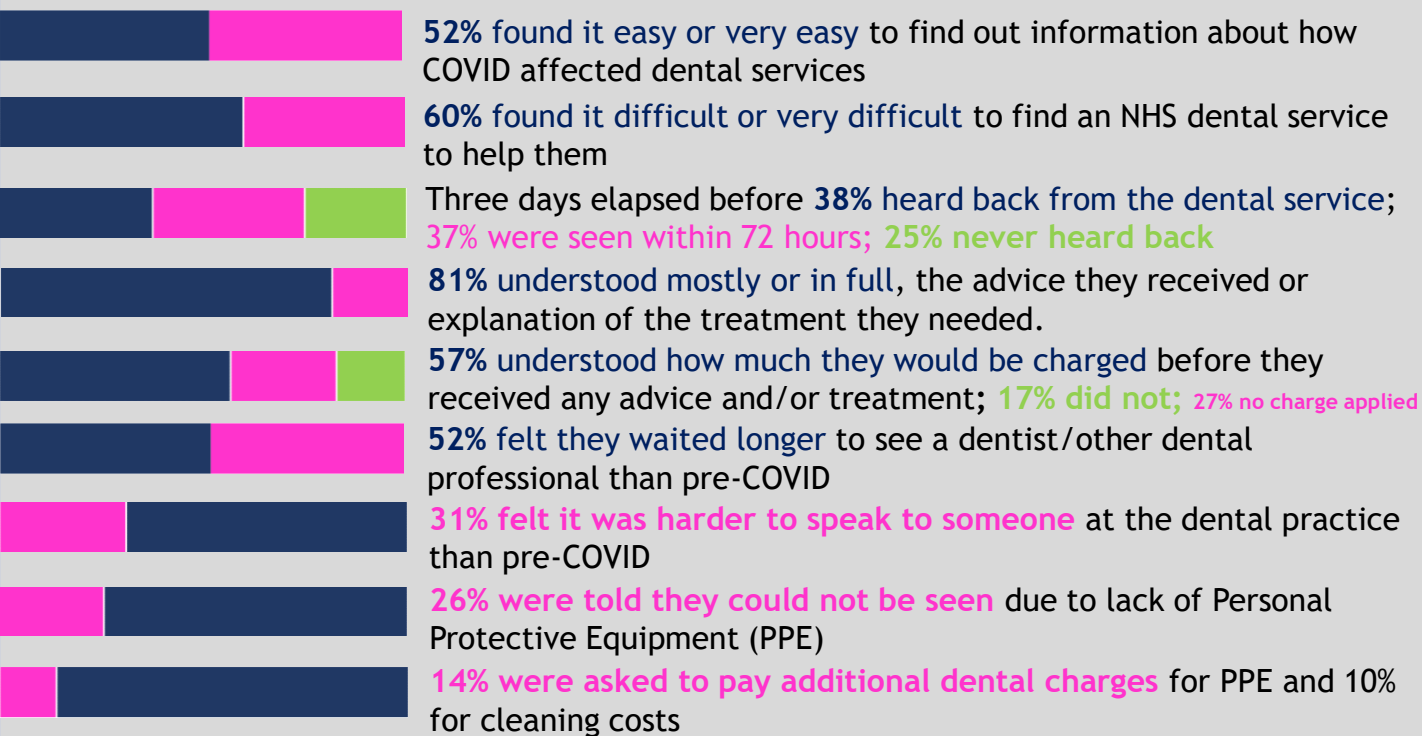


56 total respondents

In late March 2020, non-urgent dental activity stopped due to COVID-19. Urgent Dental Centres were then established in April. Dental practices started to reopen from 8th June.

We asked people if they had used or tried to use a dental service after 25th March 2020 and what their experience had been like. Also what suggestions they had for how dental practices could operate in the future.

The survey was distributed to people already on the Healthwatch mailing list. We also emailed the survey to any individual who had approached our Infoline with a dental query.



“I had to call nine practices before finding an NHS dentist for my son.”

“The Urgent Centre staff were excellent, it just took too long to be referred on.”

“Having two dental decays giving me pain was not enough to be seen at the moment. I was told to call back in a few weeks.”