1. **Present**

|  |  |  |  |
| --- | --- | --- | --- |
| * Frances McCabe
 | * Christine D’Cruz
 | * David Liley
 |  |
| * Bob Deschene
 | * Howard Lewis
 | * Roland Marden
 |  |
| * Geoffrey Bowden
 | * Karen Barford
 | * Michelle Kay
 |  |
| * Catherine Swann
 | * Howard Lewis
 | * Will Anjos
 |  |

1. **Apologies**
* Neil Macintosh
* Alan Boyd
1. **Welcome & Intros**

Fran welcomed new board members Karen Barford and Howard Lewis.

1. **New declarations of interest**

Geoffrey Bowden is now Director at Reverb Radio though not sure that counts.

1. **Minutes of Last meeting**

**Clarifications and actions:**

* Fran’s suggestion to add MH to the July agenda.
* Fran asked about the CCG long term plan and their seven priorities, and requested a chronological list of dates for the planned CCG projects starting.
1. **Areas of Interest**
* DL: EoL care. Has papers from Westminster forum.
* DL: sexual health report, briefing and HWB
* DL complaints brief almost finished
* FM: Suses wide project to get CCG funding.
DL responded.
* FM: Requested CCG plan on 7 priorities in chronological order, to be on October agenda [Action]
* HL: Questioned 20 minute appointments would help recruit GP’s - and discussion.
1. **Work & Media Plan Update**
* DL: In pretty good shape, 4 projects ready.
* RM: GP Review (get update from RM, notes below)
Halfway 15/39
charter an issue
end of surveys by August
500+ responses so far
GP ratio down due to declining gp’s and increasing patients numbers
patients generally satisfied and understanding of pressures
extended hours positive at 70%
MH question at 30% surprised DL, CS asked why
BD raised telephone appointment issues in timing
GB questioned data privacy when GP calls patient.
As RM leaving, MK is taking on the project.

[Action: Michelle to send GP Survey and Workplan to Karen]
* Outpatient project in early stages. FM knows stuff.

[Action: DL to come back with more after # meeting]
* Sexual health / Place + Environmental
BSUG caused delay since Nov 18, though since march is down to us.
HL: asked if 3c’s having an effect?

GB questioned delay and suggested we do better.

* ML: dental (get update from MK)
MK to present HW at home care, inc dental and las projects.
FM: really good stuff on report and the work sharing what we do.
GB: suggested training be added to BHCC commissioning contract.
DL: said he would help word it.
KB: suggested caution.
CS: asked about hard to reach groups, MK acknowledged difficulties and would be aware for future projects.
* BHCC housing and LAS projects for next meeting as low on time.

[Action: Both for July meeting/agenda]

1. **Business Plan to 2021**

Board agreed the business plan.FM will top and tail to get it ready for publicising on website.

FM suggested ‘away day; for board to discuss plan in more detail. Board agreed to ½ day session in late October.

GB wanted planned media promotion.

1. **Finance**

Board happy with draft accounts.
GB moved to formally approve.
CDC seconded.
All agreed - accounts formally approved.

1. **A Personal Matter**

As RM last board meeting, Fran thanked him on behalf of Healthwatch.

David added a personal thank you, saying that in 3 years, nobody had helped him more in getting the organisation and team together.

*As the next part of the meeting was closed to public and staff, Roland, Michelle and Will left.*

1. **Closed Session**

?

1. **Closed Session**

Next Healthwatch Board Meeting is on Mon 29th July 2019.

South Wing Conference Room
5th Floor

Community Base

*There being no other business, the meeting ended.*