



# People, Communities and PCN Partnership Project

Exploring how people and communities can  
work with Primary Care

**healthwatch**  
in Sussex

# Running order

- 9:30** Registration, teas, coffees
- 10.00** Welcome to the event by Healthwatch and NHS Sussex
- 10.10** Introduction to project by NHS Sussex
- 10.20** Goldstone PCN and East & Central Brighton PCN – How they support patient voice, followed by Q&A
- 10:55** Short Break
- 11:00** Table discussions one
- 11:30** Break and networking – refreshments available
- 12:00** Table discussions two
- 12.30** Closing remarks from Healthwatch & NHS Sussex
- 1.00** Close

# Who are Healthwatch

- Your health and social care champion.
- Independent.
- Listening and feeding back on patient experience of health and social care services.
- Updating you on changes to services.
- Encouraging patient involvement.

# Who's in the room?

- **Primary Care Networks (PCNs)**
- **Patient Participation Groups (PPGs)**
- **Voluntary, community or social enterprise organisations (VCSE)**
- **NHS Sussex**

# Project overview

- Commissioned by NHS Sussex.
- Delivered by Healthwatch in Sussex.
- People helping to shape the health and care system.
- NHS Sussex “Working with People and Communities Strategy”.

# Project Goals and background

## Background

- GP Practices required to have a PPG (since April 2015).

PCNs do not have similar set up but want to engage patients.

## Goals:

- Ideas of how to engage patients more effectively.
- To create a resource pack for Practices and PCNs about patient engagement.

# Project overview

## Project time line

3 workshops

1. 9<sup>th</sup> May – Healthwatch East Sussex
2. 23<sup>rd</sup> May – Healthwatch West Sussex
3. 24<sup>th</sup> May – Healthwatch Brighton and Hove

6<sup>th</sup> June – a steering group will meet to discuss findings

30<sup>th</sup> June – Best Practice Resource pack produced

# Amy Galea

## Chief Primary Care Officer



# Emily Smith

## Public Involvement Lead for Brighton and Hove and East Sussex

# Gemma Clayton

PCN Manager for Goldstone PCN

# Peter Sutcliffe

**PCN Operations Manager for East  
and Central Brighton PCN**

# Contact details for project

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