

Healthwatch Brighton and Hove (HWBH) Community Interest Company (CIC)

<u>Agenda</u>

Board of Directors meeting in public Monday 12th October 2020 2.00pm - 4.00pm By Zoom

AGENDA

Time	ltem No.	ltem	Lead
2.00	1.	Welcome + declarations of interest	Chair
2.05	2.	Draft Minutes of Last Meeting 10/8/20 see attachment 1 below	Chair
2.15	3.	Actions/Matters arising	Chair
2.15 - 2.45	4.	 The implications of COVID-19 for Healthwatch Brighton and Hove, issues for discussion not necessarily decision: Staff, volunteers, work plan Impact on Board members Role of office working/remote working in the future - work from home advised for at least the next 6 months Priorities for the future, consulting stakeholders, planning for the year ahead, balance of Health and Social Care Issues - currently high demand on the team and little spare capacity, but several large 	All

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		 projects ending in December: ROAR - digital consultations, Care Home family support, Patient Transport. Workplan suggests a number of issues that we might prioritise: people on direct payments/self-funders, NHS phase III planning [return to pre-COVID levels of activity in the NHS particularly screening and Out Patients, access to primary care - GP's and practice nurses, dental services, the future of mental health services - service redesign + partnerships with housing, further development of the HOPs project, social media capacity. We will need to be working on: follow up from 'A good send-off', developing a media library and building social media capacity, Mental Health Sector Connector, NHS and social care impact on Health Inequalities. Updated Workplan attached, questions and comments in advance to David and Fran please. High priority issues for the staff team: To be more topical and relevant we need to be more visible in the media and on social media, the basic requirement for that is people coming forward to tell their personal stories and being prepared to be recorded and interviewed, Board assistance with that would be helpful We are having a burst of requests for time limited engagement with NHS task and finish groups - SECamb, NHS 111, COVID vulnerable communities engagement, Winter Planning and Fluthe list goes onBoard ideas would be most welcome about how we can recruit authorised volunteers quickly, and brief them to take on a wide variety of time limited tasks Fran sometimes joins us in a team meeting it might help Board members to be closer to our work if occasionally they visited the team and joined in a virtual team meeting 	
		 Team welfare and wellbeing - David is discussing with the team ways in which we might assist them working long term at home and general wellbeing - report to December Board Making an impact - ensuring we have impact measurement and follow up built into every project 	
2.45 - 3.10	5.	Developing Strategic Partnerships - paper to follow	
3.10 - 3.15		Comfort break	

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3.15 - 3.40	6.	Preparation for Healthwatch contract re-tendering - Board sub-group update	Fran & Steve
3.40 - 3.50	7.	Finance report - attached 6 month Budget vs Actuals April to September 2020	Bob D, DL
3.50 - 4.00	8.	Any other Business + close of the meeting	All