



Commissioning Alliance

Brighton and Hove CCG

Crawley CCG

East Surrey CCG

High Weald Lewes Havens CCG

Horsham and Mid Sussex CCG

Our public pledges

*...to being open, honest and transparent
around difficult decisions*





Our commitment

...to being open, honest and transparent

The NHS nationally is struggling to meet an ever increasing demand on services with restricted finances and resources. People are now living longer, often in poor health, and this is making it more difficult to afford all the health and care services that the NHS currently pays for.

This is being particularly felt in the work of local Clinical Commissioning Groups (CCGs), who are responsible for buying and planning health services for their local populations.

Across central Sussex and East Surrey, the CCGs now have a large gap between what they can afford and the amount it costs to deliver the existing health and care services. We have a duty to make sure we do not carry on spending more money than we have and we will have to make some difficult decisions around services that are not cost effective in the months ahead.

We also have a duty to make sure patients, carers and the public are involved in decisions that we make whenever possible. This is something we take extremely seriously.

We work hard to make sure those who use local services are actively involved in our work, but now we want to go above and beyond this.

We are making three public pledges that reaffirm our commitment to being open, honest and transparent with our public about the difficult decisions we have to make.



We will have to make some difficult decisions around services that are not cost effective in the months ahead





We will clearly define how we will bring these pledges to life to show how the words are being backed up by actions.

We are also asking the public to help the local NHS spend the limited money available in the most effective way, by making pledges of their own. We would like people to think about, and let us know, what actions they can take to #HelpMyNHS. This may involve them using services appropriately, turning up to appointments, or buying medication instead of having them prescribed.

#HELPMYNHS





Our public pledges

...to making difficult decisions



We will involve patients, the public, carers and partners in the decisions that we make whenever possible and where appropriate



We will communicate about our financial situation and decisions in a clear, open and honest way



We will have an open door policy to any patients, public, carers and partners who want to talk to us about the decisions we make



We will involve patients, the public, carers and partners in the decisions that we make whenever possible and where appropriate

Bringing our pledge to life

- We will create two groups – one for the area covered by the Alliance north and another for the south – made up of patients, carers, the voluntary sector and Healthwatch that meets every month to discuss areas that senior clinicians deem not to be cost effective to continue funding. The groups will be asked to highlight potential impacts or issues and help us make sure we are making decisions in the best possible way.
- We will make sure patients who will be affected by any decisions we make are clearly identified, especially those with protected characteristics. We will then make sure these patients are involved, informed and engaged as much as possible and appropriate.





We will communicate about our financial situation and decisions in a clear, open and honest way

Bringing our pledge to life

- We will continue to hold regular open public engagement events across our communities as part of the ongoing Big Health and Care Conversation. This will be the opportunity for patients, public and carers to discuss and understand our financial situation and give feedback that can influence the decisions that we make.
- We will continue to champion our #HelpMyNHS campaign to encourage the public to use the NHS responsibly and appropriately.
- We will regularly send out clear information about our financial situation and the difficult decisions we may have to make.



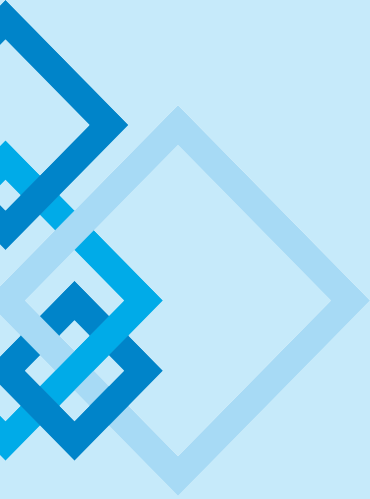


We will have an open door policy to any patients, public, carers and partners who want to talk to us about the decisions we make

Bringing our pledge to life

- We will offer meetings with relevant people within our organisations, whenever possible and appropriate, to anyone who wishes to have one to discuss our financial situation and decisions.
- We will meet with our partners and patient groups to make sure they are kept up-to-date with our financial situation and can give feedback that will help us make decisions in the right way.
- We will promote ways in which patients, the public and carers can give feedback and ask questions about any difficult decisions we have to make, and we will respond to them as quickly as possible.





How you can help

Make a pledge to #HelpMyNHS

#HELPMYNHS

We want our patients and public to think about how they can #HelpMyNHS and to let us know. Just outline below any actions you can do to make sure the NHS is being used in the most appropriate way and either send it to us or post a message or photo on social media with the hashtag #HelpMyNHS.

I pledge to #HelpMyNHS by...

Email your pledges to CSESCA.engagement@nhs.net or send to: Communications and Engagement Team, Hove Town Hall, Norton Road, Hove, BN3 4AH.