## **healthwatch** Brighton and Hove Update: 26 February 2021.

## **COVID-19 VACCINATION**

## Healthwatch website

We have created a dedicated vaccine webpage on the <u>Healthwatch Brighton and Hove</u> <u>website</u> which is being regularly updating. The website explains how the vaccines are currently being rolled-out and includes news and updates. In this bulletin we have included some of the most significant changes announced over the last week below. We have also created a <u>Vaccine "Fact Check" webpage</u> to provide you with accurate information about the vaccines

## Contact us

Healthwatch is working with local NHS Clinical Commissioning Groups to ensure you get the information you need. If you have a specific question, please do get in touch at <u>office@healthwatchbrightonandhove.co.uk</u>

## Information to help you understand the vaccination roll out

You can access some answers to Frequently Asked Questions about the vaccine by clicking <u>here</u>. Read this '<u>fact check</u>' page which tackles some of the biggest concerns and inaccuracies.

To help you understand more about the vaccination roll out and what to expect, a series of videos have been produced which are available below:

How will I get my jab? (animation) https://www.youtube.com/watch?v=Bh4DLdKD6uw

I have received a letter, what do I do? (animation) https://www.youtube.com/watch?v=ame-eJ4RUSU

How will I be invited? https://www.youtube.com/watch?v=wtDEiOK46GM

What is a vaccination centre? <a href="https://www.youtube.com/watch?v=izprZWWYe9w">https://www.youtube.com/watch?v=izprZWWYe9w</a>

## In addition:

<u>Click here</u> to access an Easyread guide to being vaccinated <u>Click here</u> and <u>here</u> to access translated materials about the vaccine <u>Click here</u> for British Sign Language resources

Have you had the COVID vaccine? We would like to hear from you about your experience. Please email <u>office@healthwatchbrightonandhove.co.uk</u>

Or contact the team leading the roll out <a href="mailto:sxccg.commsresponseteam@nhs.net">sxccg.commsresponseteam@nhs.net</a>

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## A. Clarification about current eligibility for a vaccination

We know there is currently some confusion around who is currently eligible for a vaccination and who will be eligible in the future. To help with this, we have set out the timeframe for when people can get their jab and how they go about it.

#### Priority groups 1 to 4

We have now offered the vaccination to everyone who

- lives in care homes and care home staff
- is extremely clinically vulnerable
- is aged 70 or over
- is health and social care staff

More than 90% of people aged 70 and over have received the first dose of their vaccination. How to get your jab

If you are in any of the first four priority groups and have not had your jab, please book online at <u>www.nhs.uk/covid-vaccination</u>, call 119 free of charge, or contact your GP-led service.

## Priority groups 5 and 6

You are now eligible for the vaccination if you are:

- aged 65 and over
- on the GP Learning Disability Register
- 16 to 65 with an underlying health condition
- eligible for Carer's Allowance

## How to get your jab

If you are 65 and over, you can either book your jab online at <u>www.nhs.uk/covid-vaccination</u> or by calling 119 free of charge, or you will be contacted by your GP led vaccination service.

If you are aged 16 to 65 and have an underlying health condition (such as severe asthma, diabetes, or lung disease), or you are a carer or on the Learning Disability Register you will be contacted to have your jab by your GP led vaccination service.

#### Priority groups 7 to 9

People who are:

- 60 years and over
- 55 years and over
- 50 years and over

If you are in one of these groups, we are aiming to vaccinate you by mid-April 2021.

## All other adults

The national and local target is to offer a vaccination to all adults by the end of July 2021.

## Find out more

- www.sussexhealthandcare.uk/get-my-jab
- Email: sxccg.vaccineenquiries@nhs.net
- Call: 0800 433 4545 (9am 4pm, Monday to Friday).

Note: You will not be able to book a vaccine on this number.

## (B) Share 'Your Vaccination Story' and feedback your thoughts



Real stories can encapsulate the good work that is taking place and to tell the human side of a story. Your feedback can also help to further improve the roll out programme

Hearing from local people about the questions you have, how we are sharing information, and your experience of having the vaccination will help to shape our communications and the way

people are receiving their vaccination across our services. Our surveys will help us shape the roll out of the vaccination programme over the coming weeks and months

Please do share this link onwards through your groups and networks

## You can provide your story and comments by either

- Contacting the team running the programme by using this link and clicking on <u>'stories</u>', or
- 2. Contacting Healthwatch, your local independent patient watchdog, by emailing us <u>office@healthwatchbrightonandhove.co.uk</u>

## Available surveys

\*\* LAST CHANCE - survey closing 27th February \*\*

The team running the roll out have developed a very short survey which you can access here <u>https://yoursaysussexhealthandcare.uk.engagementhq.com/when-will-i-get-my-jab?tool=survey\_tool#tool\_tab</u>



**Healthwatch** has also developed a survey which asks for your thoughts on different aspects of the vaccine programme

- Are you happy to receive a vaccination?
- Do you have any concerns?
- Would you like to know more?
- How was it for you?
- How it could it be improved for others?
- Do you feel safer?
- Will this influence how you behave?

Please take 10-15 minutes to tell us via the questions below, or you can take the survey by accessing this link: https://www.surveymonkey.co.uk/r/BtnandHoveVaccine

There is a chance to win one of five £20 vouchers for taking part.

## (C) Fact check: Covid-19 vaccinations



You've probably read a lot of things about the coronavirus online, but not everything you have seen is true.

It is important to protect yourself and your loved ones from false information about the coronavirus and the COVID-19 vaccination programme.

Take a look at this <u>'fact check'</u> produced by the Sussex Health and Care Partnership which tackles some of the biggest concerns and inaccuracies out there, and sets the record straight with the facts and trusted information.

The British Society of Immunology has shared with Healthwatch some incredibly useful resources which should help answer many of your questions and queries. Please do take time to read the guides or watch the helpful and clear videos which involve medical experts answering your questions.

- <u>A guide to vaccinations for COVID-19</u> addressing common questions
- <u>What's in a vaccine</u> an infographic and blog explaining the ingredients found in vaccines.
- <u>Types of vaccines for COVID-19</u> infographics on how the different types of vaccine work.
- <u>COVID-19 vaccine Q&A</u> videos

Further details about all of this are contained in the separate Healthwatch <u>'Fact Check'</u> bulletin and on the <u>Healthwatch website</u>.

## (D) Information for people who have been recently vaccinated

The COVID-19 vaccination can prevent serious illness, but protection takes time to kick in. Being vaccinated does not mean you are fully protected, even once you have your second dose. You may still give COVID-19 to someone else.



Although you should get good protection from the first dose, having the second dose should give **you longer lasting protection** against the virus.

Like all medicines, no vaccine is completely effective - some people may still get COVID-19 despite having a vaccination, but this should be less severe.

The vaccine cannot give you the COVID-19 infection, and 2 doses will reduce your chance of becoming seriously ill.

This <u>video</u> explains why it's still really important to follow social distancing guidelines, even when you have had your vaccination, to protect yourself and those around you.

## (E) People on Learning Disability Register invited for vaccination

It has been announced nationally that people on the GP Learning Disability Register are now eligible for their COVID-19 vaccination as part of priority group 6.

If you have a learning disability and want the vaccine, urgently talk to your GP to make sure you are registered.

Read more about the Learning Disability Register here from Mencap: https://www.mencap.org.uk/dont-miss-out

This will mean more people with learning disabilities will be offered the vaccine more quickly and help ensure those most at risk of death or hospitalisation are prioritised for vaccination.

Those on the GP Learning Disability Register (as well as adults with other related conditions, including cerebral palsy) being prioritised follows the latest advice from the Joint Committee on Vaccination and Immunisation (JCVI) who are independent advisors to the government, as people who are severely affected by learning disabilities are at higher risk of death from COVID-19.

It is important everyone with a learning disability checks that they are on the register and asks their GP to go on it if they are not. The local NHS is working in close collaboration with local authorities and other partners to identify anyone else severely affected by a learning disability who is not registered.

COVID-19 Vaccination Easy read materials to share:

- Easy read leaflet [Downs Syndrome Association]
- Easy read leaflet [MENCAP]
- Easy read leaflet [PHE]
- <u>Top tips for people with learning disabilities and their carers</u>

(F) People added to the clinically extremely vulnerable list to receive letters from the national booking system

More than 20,000 people in Sussex have been added to the list of people who are clinically extremely vulnerable (also known as the shielded patient list) after a new assessment of the health of local communities.

People in this group will have received a letter advising them that they are now on the clinically extremely vulnerable list, putting them at high priority for a vaccination. In the coming days they will also receive a letter from the national vaccination programme encouraging them book their appointment.

If you receive this letter, you can book your vaccination straight away by visiting <u>www.nhs.uk/covid-vaccination</u> or by calling 119 free of charge between 7am and 11pm seven days a week. Alternatively, you can wait to be contacted by your local GP-led vaccination service.

Research commissioned by the Chief Medical Officer identified people who may be at increased risk of becoming seriously unwell from coronavirus due to a combination of their individual characteristics and their underlying health conditions.

> See more information on how this group was identified

People can go online - <u>www.nhs.uk/covid-vaccination</u> or call 119

(G) Sussex reaches half million vaccinations as roll-out continues to progress



Sussex has now surpassed the half million mark of vaccinations to protect those in the most vulnerable groups. This reflects the huge amount of working taking place across the system to give those who are eligible the vaccination as quickly as possible.

The milestone comes as the NHS sets out an accelerated national timetable for the

vaccination programme. The commitment aims to ensure that the most vulnerable are vaccinated as quickly as possible, and protection is provided for the whole adult population by the summer.

Last week the NHS in Sussex met the national target for all those in the first four priority groups to have been offered the vaccine by 15 February. Official figures of vaccinations given are published nationally on a weekly basis every Thursday and reflect figures up to the previous week.

Currently services continue to focus on those in the top four priority groups who have not yet had the vaccine, those aged 65 and over and those clinically vulnerable due to an underlying health condition and their carers.

In the coming days, local vaccination services will also start to contact people who are due for their second dose, to make sure that all those who have had one jab receive their follow up appointment.

> Read more about the vaccination programme in Sussex

## (H) The faces behind the figures

With the news that Sussex has delivered over half a million vaccinations, see some of the faces behind the figures, the people who have been coming forward to get protected and the dedicated teams working hard to deliver the jabs as quickly as possible:

> Watch the video

# (I) Information for all women of childbearing age, those currently pregnant or breastfeeding on coronavirus (COVID-19) vaccination.

For the latest information please click on the following links

Easy-read guide on COVID-19 vaccination for women who might get pregnant, who are pregnant or are breastfeeding their baby (scroll down to halfway on the webpage)

information for all women of childbearing age, those currently pregnant or breastfeeding on coronavirus (COVID-19) vaccination.

Midwife Emma Chambers answers some of the common questions about having the COVID-19 vaccine if you are pregnant or thinking of having a baby. <u>Watch the video here</u>.

## (J) Roving service (care homes and those who are housebound)

Vaccinations for those who are housebound are underway carried out by GP practice or Primary Care Network teams and Sussex Community NHS Foundation Trust. You will be contacted when an appointment is available.

People are being contacted directly by the team at their GP practice, Primary Care Network or GP led vaccination service to arrange an appointment. Importantly, people will be contacted before a visit is made so that the appointment is confirmed and the person at home is expecting the NHS vaccination team.

At the same time, we understand that people who may be housebound are also receiving a letter from the national booking service inviting them to go online or call the national phone line to book an appointment at one of the vaccination services or pharmacy led services. Currently the national system cannot distinguish that someone is housebound and so these letters are being sent to all those who are eligible.

If you are housebound and are not able to attend a local vaccination service or centre, please ignore this letter. You are on the list with your GP led vaccination service team and they will contact you - you do not need to call your GP practice or any other team to make an appointment. As soon as an appointment is available you will be contacted directly.

## (K) Register with a GP - to support you getting your vaccination

Anyone can register with a GP surgery. You do not need proof of address, ID, or immigration status to register with a GP practice.

Register with your local GP practice today or find out more online

You might be able to register with a GP surgery that is not in the area you live. <u>Find out</u> <u>about registering with a GP surgery out of your area</u> To find a GP near you <u>click here</u>

If you have problems registering with a GP surgery, call the NHS England Customer Contact Centre on 0300 311 22 33.



## (L) Updated questions and answers

## A full FAQ is available here:

<u>https://www.sussexhealthandcare.uk/keepsussexsafe/sussexcovid-19-vaccination-programme/faqs-about-the-covid-19-vaccine/</u>

## I am aged 65-69 and have been sent a letter inviting me to book my vaccination - what do I need to do

People aged 65 to 69 are the next eligible group for the vaccination.

People in this group are starting to receive letters from the national vaccination booking system inviting you to book your vaccination appointment. You can do this online by visiting www.nhs.uk/covid-vaccination or calling 119 free of charge.

Through the national system you can arrange your appointment at one of the larger vaccination centres including Chichester and Crawley or one of the pharmacy services like in Midhurst.

You also have the choice to ignore the letter and you will be contacted by your local GP led vaccination service when an appointment is available for you.

## Can I get the vaccine if I am not living at my usual address?

Any resident registered temporarily with a Sussex GP practice is entitled to receive their vaccine through that practice. They will be included in the correct priority group and invited for vaccination as appropriate. If you are not registered with a practice you should call your nearest practice to register as a temporary resident.

If a person has registered but their temporary registration has ended, or the practice has closed its list, they can call this number for help: NHS England Customer Contact Centre on 0300 311 22 33.

## Will I miss my vaccination if I am in hospital?

If you are in hospital when you become eligible for your vaccination, you will be able to have it when you are discharged. It does not matter if the next priority group is already being vaccinated; everybody eligible will be able to have the vaccine. However, if you were in hospital with COVID-19 you must wait until at least four weeks after the onset of symptoms or the date of your first positive COVID-19 test.

When you are out of hospital you can call your GP to inform them that you are now ready to have the vaccination, and they will arrange for you to have an appointment at your local GP-led service. Alternatively, you can book online or by telephone to have your vaccination at a large vaccination centre. Visit https://www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/ or dial 119 to book.

## (M) Latest vaccination data published

Data published today by NHS England showed that 536,081 vaccinations were delivered in Sussex up to 21<sup>st</sup> February, with 71,821 delivered in the last week of that period.



#### Data this week shows:

24 /02/21	Sussex		Brighton and Hove	
Priority group	First dose	%	First dose	%
Age 80+	104,583	93.6%	10,245	88.3%
Age 75-79	72,554	93.8%	6,919	89.2%
Age 70-74	95,597	92.1%	9,764	86.4%
Age 65-69	71,095	73.2%	9,383	77.4%
Clinically extremely vulnerable individuals	65,391	78.6%	8,928	68.5%

The latest official national data on vaccinations has been published today, this data reflects vaccinations up to 18 February 2021.

For full data: <u>https://www.england.nhs.uk/statistics/statistical-work-areas/covid-19-vaccinations/</u>

#### A summary of activity to date for Brighton and Hove is:

• **Priority 1** - Residents and staff in a care home for older adults - all older peoples care homes have received first dose vaccinations with the exception of a small remainder of

homes who have been deferred due to an outbreak. Vaccinations for these homes have been scheduled.

• **Priority 2** - People aged 80+ and frontline health and social care workers - the majority of people aged 80 and over in Brighton and Hove have been completed. If anyone has not received their vaccination and would like it, please contact your GP led vaccination service or the national booking system as soon as possible. Front line NHS staff have received first dose vaccination and we are working to ensure that remaining care staff vaccinations are completed.

• **Priority 3** - Aged 75-79. 89.2% of those aged 75-79 have received the first dose vaccination in Brighton and Hove.

• **Priority 4** - Aged 70-74 and Clinically extremely vulnerable individuals - 86.4% of those aged 70-74 have received the first dose vaccination. We have identified those who are clinically extremely vulnerable and to date 68.5% have been vaccinated.

 $\bullet$  Priority 5 - Aged 65 years and over - 77.4 % of those have received the first dose vaccination in Brighton and Hove.

English	To book your COVID-19 vaccination appointments go to <u>www.nhs.uk/covid-vaccination</u> or phone 119 which will have interpreters available on request.	For more information in other formats, and languages other than English, go to: <u>http://bit.ly/adultguide</u>
Arabic عربی	، انتقل إلىCOVID-19 لحجز مواعيد اللقاح ضد أو <u>www.nhs.uk/covid-vaccination</u> اتصل برقم 119 الذي سيوفر مترجمين فوريين عند الطلب	لمزيد من المعلومات بتنسيقات ولغات أخرى غير الإنجليزية، انتقل إلى <u>http://bit.ly/adultguide</u>
Bengali বাংলা	আপনার কোভিড–১৯ টিকার অ্যাপয়েন্টমেন্টের বুকিং এর জন্য <u>www.nhs.uk/covid-vaccination</u> এ যান বা ১১৯ নম্বরে ফোন করুন যেথানে অনুরোধ সাপেষ্ষে দোভাষী পরিষেবা সুবিধা পাওয়া যাবে।	অন্যান্য প্রকরণ এবং ইংরেজী ব্যতীত অন্য ভাষাতে আরও তথ্য পেতে এথানে যানঃ <u>http://bit.ly/adultguide</u>
Spanish Español	Para reservar sus citas de vacunación contra la COVID-19, vaya a <u>www.nhs.uk/covid-vaccination</u> o llame al teléfono número 119, donde tendrá intérpretes disponibles previa solicitud.	Para obtener más información en otros formatos e idiomas distintos del inglés, visite: <u>http://bit.ly/adultguide</u>

## (N) How to get your vaccine - in different languages

<b>_</b> ·		
Farsi فارىسى	برای رزرو قرار های واکسیناسیون کووید-19 خود www.nhs.uk/covid-vaccination مراجعه کرده یا به شماره 119 زنگ بزنید که بنا به درخواست، مترجم همزمان در اختیار دارند.	برای اطلاعات بیشتر در فرمتهای دیگر، هر زبان دیگر به غیر از انگلیسی، به اینجا مراجعه کنید http://bit.ly/adultguide
Gujarati	તમારી કોવિડ-19 રસીકરણની	ઇંગ્લીશ સિવાયના અન્ય સ્વરૂપો અને
ગુજરાતી	એપોઇન્ટમેન્ટ બુક કરવા માટે	ભાષાઓમાં વધુ માહિતી માટે, અહીં જાઓ:
	<u>www.nhs.uk/covid-vaccination</u> પર	http://bit.ly/adultguide
	જાવ અથવા 119 પર ફોન કરો જેઓ વિનંતી	
	કરવાથી દુભાષિયા ઉપલબ્ધ કરાવી આપશે.	
Hindi	अपनी COVID-19 टीकाकरण अपॉइंटमेंट	अन्य प्रारूपों, और अंग्रेजी के अलावा अन्य
हिन्दी	की बुकिंग करने के लिए	भाषाओं में अधिक जानकारी के लिए इस
	<u>www.nhs.uk/covid-vaccination</u> पर	वेबसाइट पर जाएं:
	जाएं या 119 पर फोन करें जहां अनुरोध	http://bit.ly/adultguide
	पर दुभाषिए उपलब्ध होंगे।	
Kurdish سۆرانى	بۆ سازكردنى مەرعيد بۆ كوتان دڑى كۆڤيد-19 <u>www.nhs.uk/covid-</u> سەردان بكە بۆ يان تەلمەنون بكە بۆ 119 كە <u>vaccination</u> ومرگيرى زنانيان ھە <i>ي</i> ە بە داواكردن	بۆ زانياريى زياتر بە شێوازى تر، وە بە زمانى تر جگە لە ئينگليزى، سەردان بكە بۆ <u>http://bit.ly/adultguide</u>
Nepali	तपाईंको COVID-19 खोप एपोइन्टमेन्ट	अन्य स्वरुप, र अङ्ग्रेजी बाहेक अन्य
नेपाली	लिन <u>www.nhs.uk/covid-vaccination</u>	भाषामा थप जानकारीका लागि, यहाँ
	मा जान्होस् वा 119 मा फोन गर्न्होस्	जान्होस्:
	जहाँ अन्रोध गर्दा दोभाषेहरू पनि उपलब्ध	http://bit.ly/adultguide
	हुनेछन्।	
Punjabi	ਆਪਣੀਆਂ ਕੋਵਿਡ-19 ਟੀਕਾਕਰਨ ਅਪਾਇੰਟਮੈਂਟਾਂ	ਹੋਰ ਫਾਰਮੈਟਾਂ ਅਤੇ ਅੰਗਰੇਜ਼ੀ ਤੋਂ ਇਲਾਵਾ ਹੋਰ
᠈ᢪ᠆᠇᠇ᡪ᠊ᡍ	ਬੁੱਕ ਕਰਨ ਲਈ <u>www.nhs.uk/covid-</u>	ਭਾਸ਼ਾਵਾਂ ਵਿੱਚ ਵਧੇਰੇ ਜਾਣਕਾਰੀ ਲਈ, ਇਸ
ਪੰਜਾਬੀ	<u>vaccination</u> 'ਤੇ ਜਾਓ ਜਾਂ 119 'ਤੇ ਫੋਨ ਕਰੋ	ਵੈੱਬਸਾਈਟ 'ਤੇ ਜਾਓ:
	ਜਿੱਥੇ ਬੇਨਤੀ ਕਰਨ 'ਤੇ ਦੁਭਾਸ਼ੀਏ ਉਪਲਬਧ	http://bit.ly/adultguide
	ਹੋਣਗੇ।	
Polish Polski	Aby umówić wizytę na szczepienie przeciwko COVID-19, należy udać się na stronę <u>www.nhs.uk/covid-</u> <u>vaccination</u> lub zadzwonić pod numer 119, pod którym na żądanie dostępni są tłumacze ustni.	Więcej informacji w innych formatach i innych językach jest dostępna na: <u>http://bit.ly/adultguide</u>

Deverentere	Deuteur e vi energia e estatui	
Romanian	Pentru a vă programa pentru	Pentru mai multe informații în alte
Română	vaccinarea împotriva COVID-19	formate și alte limbi în afară de
	accesați <u>www.nhs.uk/covid-</u>	limba engleză, accesați:
	vaccination sau apelați numărul de	http://bit.ly/adultguide
	telefon 119, care vă poate pune la	
	dispozție interpreți disponibili la	
	cerere.	
Somali	Si aad u qabsato ballantaada	Macluumaad dheeraad ah oo ku
Soomaali	tallaalka COVID-19 aad	saabsan qaabab kale, ama luqado
	www.nhs.uk/covid-vaccination ama	kale aan Ingiriis aheyn, aad:
	taleefoon u dir lambarka 119	http://bit.ly/adultguide
	khadkaas oo laga heli karo	
	turjubaano marka la weydiisto.	
Albanian	Për të rezervuar takimet tuaja të	Për më shumë informacion në
Shqiptare	vaksinimit COVID-19 shkoni në	formate të tjera dhe gjuhë të tjera
	www.nhs.uk/covid-vaccination ose	përveç anglishtes, shkoni te:
	telefononi numrin 119 i cili do të	http://bit.ly/adultguide
	ketë në dispozicion përkthyes sipas	
	kërkesës.	
Tagalog	Para mai-book ang iyong mga	Para sa higit na impormasyon sa iba
Tagalog	appointment sa pagpapabakuna	pang mga format, at mga wika
5 5	laban sa COVID-19, pumunta sa	maliban sa Ingles, pumunta sa:
	www.nhs.uk/covid-vaccination o	http://bit.ly/adultguide
	tumawag sa 119 na kung saan may	
	maaaring tumulong na mga	
	interpreter kapag hiniling.	
Urdu	کوویڈ-19 کے حفاظتی ٹیکے لگوانے کے لیے اپنی	دیگر فارمیٹس، اور انگریزی کے علاوہ دیگر زبانوں
أردُو	لووانٹمنٹ بُک کرنے کے لیے	میں معلومات کے لیے جائیں
<u> </u>	پر www.nhs.uk/covid-vaccination	http://bit.ly/adultguide
	پر جائیں یا <b>119</b> پر کال کریں جہاں پر درخواست	<u>incep.//bic.ty/additiguide</u>
	جنین یا ۲۳۶ پر کان کریں جہاں پر کرکو، سے کرنے پر مترجم دستیاب ہوں گے۔	
	کرتے پر سرجم دسیاب ہوں ہے۔	
Chinese	<b>欲</b> 预约您的 COVID-19 疫苗接种,请访	<b>欲</b> 获其它格式及英语以外其它语言的更
中文	问 www.nhs.uk/covid-vaccination 或	多信息、请访问:
	拨打 119, 可根据要求提供口译员服务	http://bit.ly/adultguide
	o	



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