

Outpatient Transformation

Deliberative Workshops
April 20th – May 11th 2023

*The independent champion for people who use
health and social care services in the city.*

**Workshop 1: Introduction to
Outpatient Transformation**

20th April, 11am – 1pm
**Michelle Kay, Healthwatch
Brighton & Hove**

*The independent champion for people who use
health and social care services in the city.*

Agenda for today

Activity	Time
Welcome and Introduction to Outpatient transformation	11am
Group discussion	11.25am
Return to plenary room and break	11.55am
Feedback and response in main plenary room	12.00pm
Summary and preparation for next workshop	12.40pm
End of session	1pm



Using Zoom

- Breakouts for discussion
- Virtual raising hands
- Mic off, and Video on please!
- Name yourself at the bottom of the screen

Shared agreements

- We will try to...
 - Be curious about and respect other people's opinions, even when we may not agree with them.
 - Make sure everyone has a chance to contribute.
 - Be present and engaged during sessions, switch off distractions.
 - Respect each other's differing needs and experiences.
 - Ask, if we need help or clarification.



Who's in the room?

- Healthwatch team
- Outpatient Transformation Team
- Participants

Deliberative Engagement

- DE involves:
 - Information provision
 - participant discussion,
 - a range of people and information,
 - a clear purpose
- DE is different because:
 - Emphasis on public attitudes and values
 - Public sharing with each other and decision-makers
- DE principles.



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